

RETURN / COMPLAINT FORM FOR PURCHASED GOODS

Shipping address: Plovdiv, SPEEDY office Plovdiv-Shahbazyan

for the company: Pro Design G EOOD, recipient: Georgi Georgiev, tel. 0877733016

VAT: BG 202389709

Name and surname: _____

№ / date of the order: _____ / _____

Date of receipt / courier: _____ / _____

Purchase document number (fiscal receipt, invoice): _____

	Product	Pcs.	Price
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____

Reason for returning the goods:

Manner of reimbursement of amounts due:

By Bank account

IBAN: _____ BIC: _____

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/Dae/

.....

/ User signature /

*** An obligatory condition is to enclose the document issued by the courier for paid cash on delivery (postal money order)! ***

Conditions for return of products and complaints

The consumer has the right to refuse the goods ordered by him if:

- The goods obviously do not correspond to the one ordered for purchase by the consumer and this can be established through a simple inspection;*
- The goods or their packaging have been damaged during transport. In this case, the user must contact the courier at the time of receipt, and the courier is required to draw up a report for damage to the shipment*
- The price does not correspond to the due price.*

The customer has the right, without paying compensation or penalty, to withdraw from the contract within 14 days from the date of receipt of the goods.

If the customer refuses within the specified period, he should notify puloveri.com and return the product in its original packaging, with the original labels, without indications that the product has been used, without being damaged or treated in any way (laundry , ironing, etc.).

** Pro Design G EOOD will not refund the amount paid by the customer provided that the returned shipment is not accompanied by a document for paid cash on delivery (postal money order) (a document issued by the courier company when paying the amount of the cash on delivery).*

The customer can return the goods at the expense of Pro Design G EOOD provided that the shipment is sent from office to office with courier service "SIDI" (Office for return of shipments: PLOVDIV-SHAHBAZYAN), in all other cases delivery costs are at the expense of the client.

In these cases, Pro Design G EOOD refunds the price paid by the consumer within 30 days, to a bank account, as of the date on which the client has exercised his right to withdraw from the contract.

Appendix № 6 to Art. 47, para. 1, item 8 and Art. 52, para. 2 and 4 of the Consumer Protection Act